



Re: The BIO-Amp

Doubletree Hotel Torrance/South Bay

I want to acknowledge Chemsearch for introducing the BIO-Amp to us here at the Doubletree Hotel in Torrance, California.

Before the BIO-Amp was installed, we were experiencing drain problems every other day and every other night. Drain blockages were always a concern for us, especially in our kitchen. We were constantly snaking. I myself would be called to come to the hotel in the middle of the night to handle the drain back-ups.

We were also getting complaints about a smelly lobby and stinky carpet from the overflow of the drains.

We tried the automated pumping of liquid drain products, but were still experiencing the same problems.

The BIO-Amp was installed July of 2006 in our main kitchen at the head waters and has absolutely resolved our problems. I do not worry about drain blockages in the kitchen like I used to and therefore can concentrate on other projects. My workers don't have to come in early or stay late for kitchen drain emergencies anymore and I can sleep well knowing I am not going to be called in at 3AM for the same reason.

I do not even have to worry about maintaining the BIO-Amp machine because my Chemsearch representative Cathy Ton Dacanay comes every month to service the unit. She has provided wonderful service to us and I feel confident in supporting her and the BIO-Amp.

I would recommend the BIO-Amp to anyone who wants to:

- Eliminate foul odors
- Ensure free flowing drain lines
- Increase the capacity of their grease trap

Thank you,

Jose Becerra
Chief Engineer
Satisfied Customer

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